

| Document Status | | | |
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| Date of Policy Creation <i>NYCC 2013</i> | Adapted school written model June 2020 | Responsibility | <i>Chair of Governors</i> <i>Michael Paul</i> |
| Date of Policy Adoption by Governing Body 18 th December 2024 | | Method of Communication (e.g Website, Noticeboard, etc) website and Sharepoint | |

Sharow CE Primary School

Policy for collecting children from school

Purpose

To ensure the safeguarding of all children, it is essential that the school has a procedure in place for the safe collection of all children at the end of a school day, and guidance for parents in the event of them being late/unable to collect their child.

Aims

- To keep children safe.
- To ensure that all members of the school community are aware of the correct procedures for the end of the school day.
- To highlight the importance of maintaining clear lines of communication and up-to-date contact details.

Policy

- The school expects children to be collected at the end of the school day.
- The school gates are opened just before collection. Parents are reminded to keep the area around the classroom doors clear to enable children to make a safe exit.
- Children are handed over to their parent/carer. Parents/carers are expected to wait on the playground to collect their child.
- Children may walk home on their own as long as the class teacher has been made aware and written permission has been given from a parent or carer.

- If the person expected to collect the child is not there, the child will return to the classroom. Any child not collected within 15 minutes will be taken to 3.15 Club and should be collected from there.
- Please refer to **Guidance for Parents** within this policy for the procedure beyond this point.

Guidance for parents/carers in the event of a parent/carer not arriving to collect their child at the end of the school day

As a parent/carer, it is your responsibility to ensure that your child is collected at the end of the school day.

Please ensure that the school has up-to-date telephone numbers to contact you in an emergency.

- If you are unexpectedly delayed and are unable to collect or will be late collecting your child from school, please contact the school immediately (*tel. no 01765 604362*)
- If you arrange for another adult to collect your child, you must let the school know the details of that person.
- If you are unable to arrange for another adult to collect your child then the school will look after your child until closure: Mon - Thurs 3.15 Club till 5.30pm and Fridays till 3.30.
- If you or an identified adult have/ has not arrived within 15 minutes of closure to collect your child, the school will contact the Customer Service Centre (Children's Social Care).

If a parent/carer does not arrive to collect their child at the end of the school day and the school has not been made aware of alternative arrangements, school will take the following steps:

1. The teacher will bring the child/children inside and ensure they are supervised.
2. Children who have not been collected by 3.30 p.m. will be supervised in 3.15 Club
3. A member of staff will check with the office whether the parent/carer has telephoned and left instructions or an estimated time of arrival.
4. If no contact has been made by the parent/carer, the office staff will attempt to contact the parent/carer and the emergency contact by telephone.
5. Where appropriate, a member of staff will sensitively ask the child whether there is a reason that could account for their parent/carer being late.

6. Where appropriate, a member of staff will ask the child if they have any additional contact information.
7. School will continue to try and contact the parent/carer and the emergency contact/s.
8. If contact cannot be made with the parent/carer or the emergency contact/s, school will contact the Customer Service Centre (Children's Social Care).
9. In an emergency, school will contact the police.

We will not allow your child to be taken home by another adult unless this has previously been arranged by the parent/carer and they have given permission.